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Industry PSA: TPMS Tool Service Alert

TPMS Manufacturers Urge Technicians to Update Tool Software for Improved TPMS Service

* Up to 35% of technicians don’t have up to date TPMS tool software
* Newest generation of TPMS Sensors need the latest generation TPMS Tool software
* “Update Your TPMS Tools!” campaign aims to help technicians avoid TPMS service issues and delays in customer service

**Bowie, MD, June 26, 2023 –** To remind auto service technicians and service facilities that they must keep their TPMS tool software updated regularly, a group of TPMS tool and sensor manufacturers, along with the Tire Industry Association (TIA), have launched a national public service campaign called “Update Your TPMS Tools!” The Coalition of TPMS Manufacturers, including [ATEQ](https://www.ateq-tpms.com/en-us/), [Bartec](https://www.bartecusa.com/), [Continental](https://www.continental-aftermarket.com/us-en), and [Schrader](https://www.schradertpms.com/en), along with the [TIA](https://www.tireindustry.org/), has come together to tackle the challenge faced by technicians who have not kept their TPMS tool software up to date. Having up to date software is particularly essential with the introduction of the latest generation of TPMS sensors. By updating their TPMS tool software, technicians can prevent TPMS service issues and avoid unnecessary delays, ultimately delivering improved customer service. The launch of the “Update Your TPMS Tools!” campaign coincides with National Tire Safety Week, an annual consumer awareness initiative of the US Tire Manufacturers Association aimed at educating motorists about tire care, safety, and awareness as essential part of road safety.

Shawn Pease, Director of Automotive Tire Service at Tire Industry Association notes, “TPMS tool manufacturers are routinely releasing software updates throughout the year. Many factors can initiate a software change, such as new sensor technologies, vehicle model introductions, or vehicle recalls. Keeping the TPMS tool software up to date helps ensure faster, more successful TPMS service with fewer comebacks.”

According to recent surveys, up to 35% of technicians have not updated their TPMS tool software in the last year. When working with the newest generation of TPMS Sensors, technicians need the latest generation of TPMS Tool software. Without it they cannot do TPMS service successfully. In addition to alerting shops and technicians about the need to register their tool and keep its software updated, the campaign is stressing the need to always perform a sensor relearn when rotating tires or performing TPMS service. Failing to perform the relearn is one of the most common reasons for TPMS service comebacks. Up to 20% of technicians surveyed don’t regularly perform the relearn when doing tire service.

The “Update Your TPMS Tools!” campaign web page offers links to software update downloads for many of the most popular TPMS tools. Technicians can also check with their tool manufacturer’s website to find links for TPMS tool software updates. The site, which can be visited at: <http://www.updateyourtpmstools.com/> also includes a technician survey, and all those who complete the survey will be entered in a drawing for a chance to win one of five, $100 Amazon gift cards.

By engaging technicians and service facilities in the "Update Your TPMS Tools!" campaign, TPMS manufacturers and the TIA seek to raise awareness about the crucial role of TPMS tool software updates in delivering exceptional TPMS service. Technicians are encouraged to prioritize updating their tools regularly, ensuring they can provide efficient, reliable, and seamless TPMS service to their valued customers.

For more information on the campaign, please visit [www.updateyourtpmstools.com](http://www.updateyourtpmstools.com).

*Image file:
Dont-Wait-Update.png*

*Caption:
The “Update Your TPMS Tools!” campaign website is at* <http://www.updateyourtpmstools.com/>*.*

*Image file:
2023-National-Tire-Safety-Week.jpg*

*Caption:
June 26-July 3, 2023 is National Tire Safety Week, an annual initiative to educate motorists on the importance of tire saftey.*

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